The most significant changes are the changes to ECHO responses. In the newest version ECHO has been eliminated from Case Entry except for Sinking Vehicle. The rationale for this change is the need to establish if weapons are involved and to initiate a dispatch before asking safety questions and moving into Caller In Danger Pre-Arrival Instructions. This assures that a dispatch occurs in a timely fashion, thereby keeping the caller, bystanders, and the responding officers as safe as possible.

In addition to the significant change in the ECHO responses, Case Entry has been changed and safety questions have been moved to the individual protocols and placed strategically to assure that a dispatch has been initiated before the calltaker goes to CID (Caller In Danger). Safety questions have been placed only in the protocols that are applicable, thereby streamlining the PPDS.

**Protocols Updated (ECHO & Safety Questions)**

Case Entry
101 – Abduction (Kidnapping)
102 – Abuse/Abandonment/Neglect
104 – Alarms
105 – Animal
106 – Assault/Sexual Assault
110 – Burglary (Break-and-Enter)/Home Invasion
111 – Damage/Vandalism/Mischief
112 – Deceased Person
113 – Disturbance/Nuisance
114 – Domestic Disturbance/Violence
115 – Driving Under the Influence (Impaired Driving)
116 – Drugs
117 – Explosion
118 – Fraud/Deception
119 – Harassment/Stalking/Threat
120 – Indecency/Lewdness
121 – Mental Disorder (Behavioral Problems)
123 – Missing/Runaway/Found Person
124 – Officer Needs Assistance
126 – Robbery/Carjacking
127 – Suicidal Person/Attempted Suicide
129 – Suspicious/Wanted (Person, Circumstances, Vehicle)
130 – Theft (Larceny)
131 – Traffic/Transportation Accident (Crash)
132 – Traffic Violation/Complaint/Hazard
133 – Trespassing/Unwanted
134 – Unknown (3rd Party)
135 – Weapons/Firearms